

Last month GRU Airport Cargo inaugurated cold storage facilities at exports, with a storage capacity of 220 positions. Read more about this and other news in this issue.



OPERATING PERMIT



BILLING



LOGISTICS EFFICIENCY
RANKING



COLD STORAGE



INTERMODAL

In the next issue, your idea can be part of GRU Cargo News. Send suggestions or questions related to GRU Airport Cargo to grucargonews@gru.com.br and wait for the next issue.



OPERATING PERMIT


GRU AIRPORT CARGO RECEIVED OPERATION AUTHORIZATION

Last month, ANVISA issued the Company Operating Authorization (AFE) and Special Permit (AE) for GRU Airport Cargo, certifying that the cargo terminal has satisfactory sanitary conditions and that it meets the requirements for the government authority.

To receive the permits, the concessionaire implemented several improvements in the warehouse, customer service and cargo acceptance areas. Among the changes, there are infrastructure adjustments, booked delivery, new storage system, renovation of the entire tractors and forklift fleet, improvement of internal processes and the newly opened cold storage facilities. Additionally, GRU Cargo presented a new Solid Waste Management Plan, Vector Control Plan, Cold Chamber Monitoring Plan,

among others.

Early last year, during inspections at the cargo terminal, ANVISA evaluated the sites that need to be restructured and adapted to meet storage requirements of products under health surveillance. The sites evaluated are: storage areas for food, medical, diagnostics and cosmetics products and special controlled pharmaceuticals.

The changes implemented to meet the requirements where supervised by Cargo Management, and coordinated by Carlos Magno. "Obtaining the AFE/AE is the result of work carried out by all departments, and ensure importers that the cargo at the airport will follow all the best practice procedures for cargo storage", said Magno. 



Carlos Magno, cargo specialist at GRU Airport Cargo



COLD STORAGE

GRU AIRPORT TRIPLES COLD STORAGE CAPACITY FOR EXPORTS AND IMPORTS

Tuned to the needs of foreign trade companies, GRU Airport Cargo invested in the expansion of cold storage facilities for exports and imports, for perishables products or products that require special storage. When completed, cold storage capacity will go from 7.7 thousand m³ to 26 thousand m³, nearly three times the current capacity.

Inaugurated on March 28th, the cold storage facility for exports has a 1.700 m³ capacity, with 220 positions. Cold storage capacity at imports will be 17,000 m³, a total of 1,800 positions, with controlled temperature of 16°C to 22°C, and will be delivered by the end of May. Parallel to this, GRU Airport Cargo is investing in renovating the existing 16 cold chambers, with a current capacity of 7,000 m³. Representatives of the pharmaceutical industry, Sidusfarma, and cargo agents that represent the fruit and medical

industry also participated.

With more modern equipment capable of operating in varying temperatures, the new cold storage facilities will meet the specific needs of each product. In exports the main goods stored in cold chambers are fruits and pharmaceuticals, and in imports pharmaceuticals, fish and fresh produce.

Guarulhos is leader in perishable goods imports and exports, and with the increased capacity, it is fully prepared for increased demand, including during the World Cup.

The objective of the planned investments for the Cargo Terminal is, most importantly, to improve the service quality and operational efficiency. To this end, actions are divided into three areas: infrastructure modernization, equipment and systems, increased capacity and greater proximity to customers and the logistics chain. ➤



The cold storage capacity at exports is 1.700 m³ of cargo

BILLING

GRU AIRPORT CARGO IMPLEMENTS A MORE EFFICIENT BILLING PROCESS IN EXPORT

Since April 10th, exporters and cargo agents have yet another service in the export process at GRU Airport Cargo, Guarulhos' cargo terminal.

Now, agents with a credit account at GRU Airport will be able to have their terminal handling charges billed every two weeks. With this, the exporter no longer needs to go to the billing counter to get a printed copy of the DAE (Export Charge Document).

The document is issued automatically, upon the acceptance of shipment in the system, since the charge is calculated based on accepted weight. After which, a PDF document is sent to the registered email. For cash payments, the process will continue the same. Should you need to update your registration, send an e-mail to cobranca.teca@gru.com.br informing the CNPJ and email you would like to receive the document.

There is no need to submit a hardcopy of the DAE to the airline or any other GRU department to initiate the cargo moment order. In the www.grucargo.com.br portal you can verify the date, time and weight of acceptance for each shipment in the exports area. If no email is received, the customer may request a hardcopy at the billing office.

This service was implemented due to monthly meetings in which suggestions of improvements are presented and discussed with cargo agents and international airlines representatives. The initiative represents an evolution in the process by reducing bureaucracy and the time the export agent remains at the cargo terminal.

If you have questions, contact the customer support office, by phone (11) 2445-5000 or send an e-mail to cobranca.teca@gru.com.br.

GRU CARGO INTERACTIVE PORTAL

In GRU Cargo interactive portal, you will not only be able of tracking and monitoring your shipment, but also book some of the services offered by Customer Service.

Visit www.grucargo.com.br and get to know all the services available.





INTERMODAL

GRU AIRPORT PRESENTS 2014 INVESTMENT PLAN AT INTERMODAL SOUTH AMERICA FAIR

Between April 1st and 3rd, GRU Airport Cargo participated in the most important logistics trade fair in Latin America - Intermodal South America - with more than 600 exhibitors from 45 countries. The fair was hosted at Transamerica Expo Center and gathered executives and operators of different transportation modes, and used to launch new business, disclose results, establish partnerships and brand strengthening.

GRU Airport Cargo received industry professionals, presented the main improvements carried out at the

Cargo Terminal, investments planned for 2014 and forecasts for the aviation logistics industry.

With the objective of strengthening customer relationship, the Cargo Commercial team participate of the entire event. "We received important visits in our booth and representatives from the entire logistics chain, wanting to learn more about the improvements taking place at our cargo terminal. New operators and potential customers also visited our booth, creating good opportunities for future business," commented Maria Fan, Cargo Commercial Manager. ➤



During the event, GRU Cargo highlighted the investments from 2014



LOGISTICS EFFICIENCY RANKING

CONCESSIONÁRIA DO AEROPORTO INTERNACIONAL DE GUARULHOS

Logistics Efficiency Ranking - March/2014

AUTOMOBILE

Business Days - 8 a.m. to 6 p.m.		
1º	SCANIA LATIN AMÉRICA LTDA	16:11
2º	FICOSA DO BRASIL LTDA	22:21
3º	MERITOR DO BRASIL SIST. AUTOMOTIVOS LTDA	23:03
4º	IVECO LATIN AMÉRICA LTDA	23:50
5º	OMRON COMPONENTES AUTOMOTIVOS LTDA	24:22
Number of participating companies for the period		28
Industry average time		51:13

MISCELLANEOUS

Business Days - 8 a.m. to 6 p.m.		
1º	HETROS IMPORTAÇÃO E EXPORTAÇÃO LTDA	9:50
2º	BRASFLOWER IMP. E EXP. DE FLORES E FRUTAS	11:27
3º	RIO LINHAS AÉREAS S/A	15:18
4º	TRELLEBORG DO BRASIL SOLUÇÕES EM VEDAÇÃO	16:25
5º	LÍDER SIGNATURE S/A	17:29
Number of participating companies for the period		79
Industry average time		66:08

PHARMA/MEDICAL/HOSPITAL

Business Days - 8 a.m. to 6 p.m.		
1º	BRUKER DO BRASIL PRODUTOS CIENTÍFICOS LTDA	20:07
2º	SINC DO BRASIL INSTRU. CIENTÍFICA LTDA	26:57
3º	JANSSEN-CILAG FARMACÊUTICA LTDA	39:40
4º	GE HEALTHCARE DO BRASIL LTDA	48:14
5º	BLAU FARMACÊUTICA S/A	49:41
Number of participating companies for the period		37
Industry average time		81:10

BLUE LINE

Business Days - 8 a.m. to 6 p.m.		
1º	SANMINA-SCI DO BRASIL INTEGRATION LTDA	06:53
2º	ROLLS-ROYCE BRASIL LTDA	10:10
3º	SAMSUNG ELETRÔNICA DA AMAZÔNIA LTDA	10:19
4º	CONTINENTAL BRASIL IND. AUTOMOTIVA LTDA	22:13
5º	MAGNETI MARELLI SIST. AUTOMOTIVOS LTDA	24:39
Number of participating companies for the period		20
Industry average time		36:39

METAL MECHANICS

Business Days - 8 a.m. to 6 p.m.		
1º	TYCO ELECTRONICS BRASIL LTDA	21:05
2º	G D DO BRASIL MÁQUINAS DE EMBALAR LTDA	21:12
3º	WEG EQUIPAMENTOS ELÉTRICOS S/A	21:15
4º	KOMATSU BRASIL INTERNATIONAL LTDA	21:46
5º	NORGREN LTDA	23:02
Number of participating companies for the period		49
Industry average time		48:39

TECHNOLOGY

Business Days - 8 a.m. to 6 p.m.		
1º	CONAUT CONTROLES AUTOMÁTICOS LTDA	27:20
2º	HITACHI DATA SYSTEMS DO BRASIL LTDA	33:13
3º	INVENSYS APPLIANCE CONTROLS LTDA	34:47
4º	WINCOR NIXDORF SOLUÇÕES EM TI LTDA	37:06
5º	YOKOGAWA AMÉRICA DO SUL LTDA	39:57
Number of participating companies for the period		8
Industry average time		55:42

RECOF COMPANIES

RECOF BOARDING

Business days - 8 a.m. to 10 p.m. & Saturday - 8 a.m. to 6 p.m.		
1º	EMBRAER S/A	08:10
2º	CONTINENTAL BRASIL IND. AUTOMOTIVA LTDA	21:44
3º	CNH LATIN AMÉRICA LTDA	22:55
4º	FLEXTRONICS INTERNATIONAL TECNOLOGIA LTDA	34:54
5º	KOMATSU DO BRASIL LTDA	40:51
Number of participating companies for the period		6
Industry average time		28:17

NORMAL BOARDING

Business Days - 8 a.m. to 6 p.m.		
1º		
2º		
3º		
4º		
5º		
Number of participating companies for the period		
Industry average time		

Average time measured in business hours, calculated from cargo acceptance time by GRU Airport, until it is delivered

This ranking shows the 5 companies with the best times, taking into consideration only importers with at least 15 green channel shipments for the given.

Pharma/Medical/Hospital industry = starting May/2008 includes also companies that work with medical and hospital instruments and materials companies (equipment excluded)